



REFUND & CANCELLATION POLICY

This policy sets out our refund policy.

Take away reservations

Reservations are fully refundable for 48 hours after an order has been placed and paid for; as long as the cancellation occurs at least 14 days before the event.

A 50% refund will be payable for cancellations made outside of these rules.

Gift vouchers

Purchases are fully refundable up to the point that the voucher has physically been issued, after which point it is not refundable.

Contact

Questions, comments and requests regarding this policy are welcomed and should be addressed to:

John Phillips

Proost Limited

20 Crofts Bank Road

Urmston

Manchester

M41 0TS